

## **Grailville Program Cancellation and Refund Policy (revised 12/2/08)**

1. A non-refundable program deposit is required in order to register for a Grailville workshop or retreat. For partial or daylong programs the deposit is 50% of workshop tuition. To register for 2009 weekend or longer workshops/retreats the deposit is \$100/\$75 commuter.
2. An individual having paid the full tuition in advance of the program shall be refunded the portion of tuition over the nonrefundable deposit, minus a \$3 processing fee, provided that cancellation is made in advance of the program's start.
3. If the full tuition was for a series or included a multiple program registration discount, the refund will be minus the \$3 processing fee, the nonrefundable deposit for upcoming programs and the full cost of the program or programs actually attended.
4. No refunds will be made to individuals who have not informed us of their cancellation in advance of the program's start.
5. No refunds will be made to individuals who leave a workshop or program after it has begun.
6. The nonrefundable payment of full ticket price is required in order to register for a Grailville special meal, performance, lecture or other special event.